

BAY HAVEN

senior care community

June 2017 newsletter

Family Council

Families are encouraged to check the Family Council News bulletin board in the Nursing Home lobby on a regular basis. There is current information on the Family Councils' Program as well as other interesting articles and newsletters from community organizations. A display booth was set up at the front entrance of the Nursing Home during the Family Party this past weekend. Bay Haven does not currently have a Family Council. Family members of residents living in the Nursing Home that are interested in learning more about how to start a Family Council at Bay Haven are asked to speak with a member of the Management Team.

Thank you, thank you, thank you!

In May, Bay Haven hosted a furniture dedication ceremony. This ceremony was an opportunity to present the new Courtyard Furniture to our residents and staff. In addition, this was an opportunity to thank the family of former Retirement Home resident, Chuck Fong. Chuck's family made a monetary donation to Bay Haven to be used within the Home for our residents. It was fitting to purchase new furniture for the Courtyard as this was one of Chuck's favourite places to sit when he lived here from 2007-2015. Chuck's family was on hand for the unveiling of the furniture and the plaque dedicated to Chuck's memory. We thank Bill and Dianne Russell so much for their generous donation. We miss you, Chuck!

Good luck, Lisa!

After 7 years as a member of the Recreation Department at Bay Haven, Lisa Hardisty will be leaving to pursue other ambitions. Lisa's last day with us was May 26th.

Bay Haven welcomes its newest team member, April Lawson to the position of Recreation Manager! Her first day at Bay Haven will be June 19th.

Resident Satisfaction Survey 2017: Next Steps

Thank you so much to everyone who took the time to complete Resident Satisfaction Surveys. The information gathered in the survey will help Bay Haven to continuously improve the care and programs for all of our residents. Results are being reviewed and will be tabulated. Once results are reviewed, they will be analyzed and the results posted at the Nursing Home front entrance for all to review. The results will also be presented to our Resident's Councils.

Bay Haven Department Heads will be following up with residents and families regarding any concerns or comments expressed in the survey so that we can work towards solutions to meet your needs.

Parking Lot Awareness

Please be mindful of your driving in our Parking Lot upon entering and exiting. Our parking lot can be very busy with the comings and goings of residents and staff. Many residents take the opportunity to get out into the warm weather for fresh air. Please drive slow and back into parking spaces when able. Thanks!

Bay Haven's Annual Theme Day a Success!

Bay Haven held its Annual Theme Day on May 25th. This year's theme was Carnival. There were so many characters roaming the hallways of Bay Haven that day including mimes, clowns, fortune tellers, ringleaders and even a box of popcorn!

Our day consisted of themed lunch with carnival style hotdogs as well as all the yummy fair treats (peanuts! Popcorn! Cotton candy!)

Our afternoon entertainment featured Ron Guttman, The Party Magician. Ron brought the day to life with his high energy performance and tricks! Many of our residents enjoyed volunteering to go up to help him with a trick... don't worry, nobody got cut in half!

In the late afternoon, we took part in Carnival Games and Happy Hour. It was certainly a magical day and we thank everyone for making it the success it was

