

BAY HAVEN

senior care community

January 2018 newsletter

Bay Haven 2017 Year in Review

As 2017 comes to a close, we take time to reflect on some of the important milestones and achievements we are proud to have reached this year. We want to thank each and every one of our residents, families, staff and volunteers for the role they have played in making 2017 a year to remember.

BAY HAVEN NEWS!

*Bay Haven turns **49** January 15th!

* **Katy Harrison** is welcomed as the new Director of Nursing! She will be joining Bay Haven starting January 8, 2018. Katy has many years of experience working in long term care and comes highly recommended. We are fortunate that Katy will be joining our team. Please stop by and welcome Katy to Bay Haven when she comes on board in the new year!

Scott Strandholt



* Bay Haven is still looking for **Family Council** Members. We currently have two families interested in being a part of the family council, but they are not ready to meet until February. If you're interested in being a part of the Family Council, you still have time. Please contact April Lawson Recreation Manager.

* Each fall the Ministry of Health conducts a **Resident Quality Inspection (RQI)** of Bay Haven. I am proud to report that Bay Haven's inspection results were very good. The RQI report identified four general areas Bay Haven should focus its attention upon including; consistently locking the medication carts, ensuring care plans are kept current, measuring resident heights annually and finally reviewing medication incidents quarterly. Bay Haven has taken action to correct these deficits by creating audits and implementing new procedures and processes. If you are interested in reviewing the RQI report further, please see the copy located in the Inspection Binder at the foyer of the Nursing Home; it is for public review-*Scott Strandholt*



Sending out a **BIG THANK YOU** to **IDA Stuart Ellis**, staff and shoppers for purchasing Christmas gifts for all the residents in both the Retirement Home and Nursing Home! Thank you for making Christmas happen for all!



Sending out a **BIG THANK YOU** to all **Recreation Staff** for rearranging Recreation calendars and scheduling to be able to assist in the dining room 5 days a week during Breakfast! This truly makes a big difference!

Viktoria Nikitina

Pet Visiting Policy

Pets visiting at Bay Haven can be an amazing source of enjoyment, love and comfort for our residents. It is our hope that visits between residents and visiting pets can be offered in the most supportive, hygienic and friendliest way possible. All family members and friends of residents are asked to provide April Lawson, Recreation Manager, with updated copies of proof of vaccinations for the visiting pets (dogs and cats only to visit, please). Please ensure that all pets are kept on a lead or in a carrier when visiting. As per infection control policies, we ask that during visits pets are not brought into the dining room, hands are washed after touching animals, and stoop and scoop rules be applied on Bay Haven property. Thank you very much for your cooperation.

Typsy Pet Therapy Dog

